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DOCKET NO.: N0427.70003US00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

PEREG, Oren; WASERBLAT, Moshe

Serial No.:

10/567,810

Confirmation No.:

7166

Filed:

February 9, 2006

For:

METHOD AND APPARATUS FOR SEGMENTATION OF AUDIO

INTERACTIONS

Examiner:

Not Yet Assigned

Art Unit:

N/A

CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8(a)

The undersigned hereby certifies that this document is being placed in the United States mail with first-class postage attached, addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the 25th day of April, 2006.

ouglas R. Wolf, Reg. No.: 36,971

Commissioner For Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith are the following documents:

- Information Disclosure Statement
- PTO Form 1449 with cited references
- Return Receipt Postcard

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned at (617) 646-8000, Boston, Massachusetts.

A check is not enclosed. If a fee is required, the Commissioner is hereby authorized to charge Deposit Account No. 23/2825. A duplicate of this sheet is enclosed.

Respectfully submitted,

PEREG, Oren; WASERBLAT, Moshe, Applicant

By:

Douglas R. Wolf, Reg. No.: 36,971 Wolf, Greenfield & Sacks, P.C.

600 Atlantic Avenue

Boston, Massachusetts 02210-2206

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Docket No.: N0427.70003US00

Date: March 25, 2006

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Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

STATEMENT FILED PURSUANT TO THE DUTY OF DISCLOSURE UNDER 37 CFR §§1.56, 1.97 AND 1.98

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§1.56, 1.97 and 1.98, the Applicant requests consideration of this Information Disclosure Statement.

PART I: Compliance with 37 C.F.R. §1.97

This Information Disclosure Statement has been filed before the mailing of a first Office action on the merits in the above-identified case.

No fee or certification is required.

PART II: Information Cited

The Applicant hereby makes of record in the above-identified application the information listed on the attached form PTO-1449 (modified PTO/SB/08). The order of presentation of the references should not be construed as an indication of the importance of the references.

PART III: Remarks

Documents cited anywhere in the Information Disclosure Statement are enclosed unless otherwise indicated. It is respectfully requested that:

1. The Examiner consider completely the cited information, along with any other information, in reaching a determination concerning the patentability of the present claims;

2. The enclosed form PTO-1449 (modified PTO/SB/08) be signed by the Examiner to evidence that the cited information has been fully considered by the Patent and Trademark Office during the examination of this application;

3. The citations for the information be printed on any patent which issues from this application.

By submitting this Information Disclosure Statement, the Applicant makes no representation that a search has been performed, of the extent of any search performed, or that more relevant information does not exist.

By submitting this Information Disclosure Statement, the Applicant makes no representation that the information cited in the Statement is, or is considered to be, material to patentability as defined in 37 C.F.R. §1.56(b).

By submitting this Information Disclosure Statement, the Applicant makes no representation that the information cited in the Statement is, or is considered to be, in fact, prior art as defined by 35 U.S.C. §102.

Notwithstanding any statements by the Applicant, the Examiner is urged to form his or her own conclusion regarding the relevance of the cited information.

An early and favorable action is hereby requested.

Respectfully submitted,

By:

Douglas K. Wolf, Reg. No. 36,971

Wolf, Greenfield & Sacks, P.C.

600 Atlantic Avenue

Boston, Massachusetts 02210-2206

Telephone: (617) 646-8000

Docket No.: N0427.70003US00

Date: April 25, 2006

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PTO/SB/08a (08-03)
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JOEN	Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)				Complete if Known			
					Filing Date	1	February 9, 2006	
					First Named Inventor	Oren	PEREG et al.	
					Art Unit	N/A		
					Examiner Name	N/A		
Sheet		1	of 3		Attorney Docket Number	N0427.70003US00		
			US	PATENT	DOCUMENTS	٠		
Examiner Initials*	Cite No. 1	Document Number	Publication Date MM-DD-YYYY		Name of Patentee or Applicant of Cited Document		Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	
	ļ.,	Number-Kind Code ^{2 (if known)}						
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Date

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Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number. Complete if Known Substitute for form 1449A/PTO Application Number 10/567810 INFORMATION DISCLOSURE Filing Date February 9, 2006 STATEMENT BY APPLICANT Oren PEREG et al. First Named Inventor Art Unit N/A (use as many sheets as necessary) Examiner Name N/A N0427.70003US00 Sheet 2 Attorney Docket Number FOREIGN PATENT DOCUMENTS Cite No. 1 Examiner Pages, Columns, Lines, **Publication Date** Name of Patentee or Initials* Foreign Patent Documents Where Relevant Passages MM-DD-YYYY Applicant of Cited Document or Relevant Figures Appear Country Code3- Number4- Kind Code5 (if known) 46 PC 03/067360 A2 8-14-2003 Elazar et al 47 PC 98 01838 A 1-15-1998 SULLIVAN Patrick J. 48 PC 95 29470 A 11-2-1995 **KATZ Barry** 49 IL 03 067884 A1 8-14-2003 Yeredor et al. 50 PC 03 013113 A2 2-13-2003 BLAIR et al. 51 GB 9916430.3 7-13-1999 Racal

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Examiner

Signature

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. this collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.

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Complete if Known Substitute for form 1449A/PTO Application Number 10/567810 Filing Date INFORMATION DISCLOSURE February 9, 2006 First Named Inventor Oren PEREG et al. STATEMENT BY APPLICANT Group Art Unit N/A (use as many sheets as necessary) Examiner Name N/A Sheet 3 Of Attorney Docket Number N0427.70003US00 OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS Examiner Cite Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial symposium, catalog, etc.) date, page(s), volume-issue number(s), T^2 **Initials** No.1 publisher, city and/or country where published. 52 NiceVision - Secure your Vision, a prospect by NICE Systems, Ltd. 53 NICE Systems announces New Aviation Security Initiative, reprinted from Security Technology & Design (Hebrew) "the Camera That Never Sleeps" from Yediot Aharonot 54 55 FREEDMAN, I. Closing the Contact Center Quality Loop with Customer Experience Management, Customer Interaction Solutions, Vol. 19, no. 9, March 2001 56 PR NEWSWIRE, NICE Redefines Customer Interactions with Launch of Customer Experience Management, 13 June 2000 57 PR NEWSWIRE, Recognition Systems and Hyperion to Provide Closed Loop CRM Analytic Applications, 17 November 1999 58 Financial companies want to turn regulatory burden into competitive advantage, 24-Feb-2003, printed from InformationWeek, http://www.informationweek.com/story/IWK20030223S0002 59 SEDOR - Internet pages form http://www.dallmeier-electronic.com 60 (Hebrew) print from Haaretz, "The Computer at the Other End of the Line", Feb-17-2002

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